



## **Dog(s) Parent Agreement**

I confirm that my dog(s) is/are in good health, have not been sick with any communicable diseases or parasites in the last 15 days, and have not displayed aggressive or threatening behavior towards any person or other dog(s). I have read, understood, and agree to the following terms:

### **1. Inherent Risks of Play**

I acknowledge that Urban Canine Adventures Inc. in Vernon, BC operates in an open-play environment, which carries inherent risks, including:

- a. Potential transmission of communicable parasites or illnesses, such as canine papilloma virus (“puppy warts”) or upper respiratory illnesses like Kennel Cough.
- b. Minor injuries, such as broken nails, sore pads, puncture wounds, abrasions, and cuts, particularly in short-coated breeds.
- c. Possible behavioral issues.

I also recognize that if my dog(s) receive any grooming services, they may be at risk for skin irritation, shampoo in their eyes, cuts, nicks, and other minor injuries.

### **2. Pet Health Issues While at Urban Canine Adventures Inc.**

I understand that if my dog(s) develop health or behavioral issues, the staff at Urban Canine Adventures Inc. will address them as they see fit, and I as the owner, will assume full financial responsibility for any related expenses. If my dog(s) become ill or injured, or if veterinary care is necessary for any reason, I authorize Urban Canine Adventures Inc. to seek veterinary care from my designated veterinarian or a veterinarian of their choice. In case of an emergency, I understand that care will be sought from the nearest veterinary clinic. If the dog is boarding, during my absence, Urban Canine Adventures Inc. will care for my dog(s). In an emergency, I authorize the release of all medical records related to my dog(s) to Urban Canine Adventures Inc., its affiliates, and subsidiaries, and I grant permission for representatives of Urban Canine Adventures Inc. to communicate with the veterinarian regarding my dog(s)’ diagnosis, prognosis, and treatment.

## **Kennel Cough**

Kennel cough is highly contagious upper respiratory virus. There are approximately 7 strains of kennel cough and the Bordatella vaccine does not protect against all strains. Kennel cough can lead to congestion, nasal discharge and even pneumonia. It is our policy that daycare dogs be immunized with Bordatella every 6 months to attend daycare as preventative maintenance. Kennel cough is passed to dogs similar to how colds are passed between humans – sneezing, droplets, nose touching. We cannot keep dogs from physical contact in daycare as they play, wrestle and sleep together. Kennel cough can be contracted at a in a dog park, on a dog walk where your dog touches his nose to a pole that an infected dog just touched, having a dog in your backyard with your own dog, it can be carried on our shoes, and it can be contracted environmentally. When dogs in daycare exhibit signs of kennel cough, it was originally brought into the facility by a dog from a dog-to-dog contact/exposure or an environmental exposure. We take every precaution and have a strict cleaning protocol to prevent spread or contamination. If your dog shows any signs of cough, yack, sneezing or backwards sneezing DO NOT bring your dog to daycare. We will send the dog home at the first sign of symptoms, even if the symptoms are negative. If your dog is boarding and shows symptoms, the dog will be segregated from other dogs for the duration of the stay to prevent potential spread of the virus.

### **3. Liability Release**

I release Urban Canine Adventures Inc., its affiliates, subsidiaries, and staff from any liability for health or behavioral issues that may arise in my dog(s). I accept full responsibility for any harm caused by my dog(s) during their attendance at Urban Canine Adventures Inc., including harm to other dog(s)s, employees, or the facility itself.

### **4. Preventative Maintenance Commitment**

All dogs attending daycare and boarding must have flea and tick prevention protocol. If your dog comes to daycare and has fleas or lice, the dog will be segregated and quarantined until you are able to pick the dog up.

If my dog(s) passes away while in the care of Urban Canine Adventures Inc., they will be taken to my designated veterinarian for further instructions.

### **5. Spay and Neuter (altering)**

I understand that all male dog(s)s must be neutered by age of 1 year to continue to attend. Females must not be in season (heat) while attending daycare, they must stay home while going through the heat cycle. If an altered or unaltered dog exhibits

aggression, excessive mounting or marking in the daycare they may be dismissed until the behaviour is corrected or the dog is altered.

#### **6. Vaccinations**

I confirm that my dog(s) are up to date on vaccinations, including Rabies, Bordetella, and DHPP, and I agree to provide proof of compliance at registration and annually as updated. Bordetella must be updated every 6 months for daycare attendance as a preventative measure.

#### **7. Cabins, Chalets and Lodges**

I consent to my dog(s) being placed in a cabin, chalet or lodge accommodation during boarding and/or daycare as needed. They are provided a bed, blankets, water and a floor mat. I also consent to Kim Madsen taking my dog home with her at night if that has been pre-arranged with the client.

#### **8. Photography and Video Release**

I understand that Urban Canine Adventures Inc. may take photographs or recordings of my dog(s) for any purpose without compensation. I grant permission for Urban Canine Adventures Inc. and its affiliates to use such images, and I acknowledge that video surveillance will not be shared with customers.

#### **9. Fees & Payments - Daycare**

I understand that daycare payment is required upon service completion. Please understand our staff need downtime as well, so I acknowledge late fees will apply if the dog(s) is not picked up during designated pick up and drop off times. If the dog(s) is not picked up before we close at the end of the day, 7:00 pm, the dog(s) will be booked in for boarding at the Owner's cost. Payment is due for all services provided when you pickup your dog(s).

#### **10. Fees and Payments – Boarding**

Charges start the first day the dog(s) is dropped off, just like a hotel visit. Payment is due for all services provided when you pickup your dog(s). If the dog is not picked up during the designated pickup hours on the day the dog is due for pickup, the dog will be booked into a full day of daycare at the Owner's expense. Any special accommodation must be authorized in writing by Kimberley Madsen.

#### **11. Unauthorized Extended Stay**

All extended stays past the expected pickup day, must be authorized by Kimberley Madsen in writing. If the dog(s) is not picked up **within 5 days without an authorized extension**, they may be considered abandoned. In such cases, Urban Canine

Adventures Inc. may relinquish my dog(s) to the appropriate animal authority. I acknowledge that if my dog(s) are abandoned, I will be responsible for all fees incurred and will have no recourse against Urban Canine Adventures Inc

#### 12. **Authorized Pick Up**

**For everyone's level of comfort and safety, and for liability reasons, we can only release your dog(s) to the people listed on your pickup list. *Special arrangements for pickup can be made, in extenuating circumstances only, directly with Kim Madsen.***

#### 13. **Hours of Operation & Late Pick-Up Fees**

I acknowledge that it is my responsibility to check the operating hours of Urban Canine Adventures Inc. I understand that late pick-up fees may apply if my dog(s) are not picked up within 30 minutes after closing.

#### 14. **Front Desk & Reception Hours:**

- Monday – Friday 6:30 am to 6:00 pm
- Saturdays – by appointment

Please Note: the front door is locked during the day and access is provided by ringing the buzzer.

#### 15. **Daycare Drop Off & Pickup Times (Weekdays only)**

- Monday – Friday 6:30 am to 9:30 am
- Monday – Friday 2:30 pm to 6:00 pm

#### 16. **Boarding Check In and Check Out Times:**

Check In

- Monday through Friday: 6:30 am to 9:30 am  
or  
Monday through Friday: 2:30 pm to 6:00 pm
- Saturdays: 9am and by appointment only

Check Out

- Monday through Friday: 6:30 am to 9:30 am (if the dog is not picked up until afternoon, we will charge for a day of daycare)
- Saturdays: 9am and by appointment only

There is no drop off or pickup on Sundays. If the dog is boarding on Friday, pick up will either be Saturday morning 9am and by appointment, or Monday morning during morning check in and check out times. If the dog is picked up in the afternoon, a full day of daycare is applied to the invoice.

*Please note that if the dog is not picked up within the designated times they will be checked in for a full day of daycare at the owner's cost. Special arrangements for pickup can be made in extenuating circumstances only, directly with Kim Madsen*

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I have read and understood all terms of this agreement.

**Customer Name:** \_\_\_\_\_

**Dog's Name(s):** \_\_\_\_\_

**Customer Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

By signing below, I agree to the terms of this agreement. Urban Canine Adventures Inc. may contact me via text or email with updates, photos, and important announcements, and I can opt out at any time.

**Name of Owner:**

**Date:**